

Quality policy

Vimet AG believes that the company's future lies in the pursuit of maximum customer satisfaction and intended to achieve it by implementing a Quality Management System compliant with the UNI EN ISO 9001:2015 standard.

The Management has allocated the funds and has made available the personnel and tools necessary for the implementation of the Quality Management System which will be constantly monitored and periodically evaluated, measuring the achievement of the objectives set for the processes involved.

The Management undertakes to:

- 1. give the utmost attention to customer requests and expectations, to the requirements of the applicable rules and regulations and to the continuous improvement of the organization and customer satisfaction.
- 2. pursue quality in all phases of each process, where every employee is involved in achieving the objectives.
- 3. verify that this policy is appropriate for the purposes and the corporate context, that it is implemented and shared at every level of the organization by establishing objectives for continuous improvement and customer satisfaction.

Zug, 11th January 2023

Director