

Quality policy

Vimet AG believes that the company's future lies in the pursuit of maximum customer satisfaction and intended to achieve it by implementing a Quality Management System compliant with the UNI EN ISO 9001:2015 standard.

We believe that quality service and products supplied at very competitive levels can enable long-term company growth by building solid trust with the customer.

The Management has allocated the funds and has made available the personnel and tools necessary for the implementation of the Quality Management System which will be constantly monitored and periodically evaluated, measuring the achievement of the objectives set for the processes involved.

The market requires more attention to environmental and sustainability policies. And it is for this reason that the company has oriented the development of its business and trade with the partners it deems most suitable for these objectives.

The Management undertakes to:

1. give the utmost attention to customer requests and expectations, to the requirements of the applicable rules and regulations and to the continuous improvement of the organization and customer satisfaction.
2. pursue quality in all phases of each process, where every employee is involved in achieving the objectives.
3. verify that this policy is appropriate for the purposes and the corporate context, that it is implemented and shared at every level of the organization by establishing objectives for continuous improvement and customer satisfaction.

Zug, 23rd of January 2025

Director


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